

AGENCIES AVAILABLE TO HELP YOU

To find out about counseling / crisis intervention services:

Area Crisis Hotline (HOMESAFE) (615) 452-4315
 Department of Human Services (615) 451-5814
 Coalition against Domestic Violence (615) 451-1880

For shelter & transport services call:

HOMESAFE (24 hrs.) (615) 452-4315
 Coalition Against Domestic Violence (615) 451-1880

To find out about your court date and time:

General Sessions Court Clerk's Office (615) 452-4310
 Criminal Court Clerk (615) 451-3209
 Juvenile Court Clerk (615) 451-6016

To find out if someone has been released from jail:

VINE Program (888) 868-4631 or www.vinelink.com
 Sumner County Sheriff's Department: (615) 452-2616
 Davidson County Sheriff's Department: (615) 862-8170

For order of protection information:

Sumner County Judicial Commissioner: (615) 451-6029
 Legal Aid Society: (615) 451-1880 or (888) 475-4150

Sumner County District Attorney's Office:

- Victim Witness Services (615) 451-5810
 - Victim Compensation Fund
 - to file a claim: treasury.tn.gov/injury (615) 741-2734

Mobile Crisis

- Mental Health emergency's for Adults and Children (800) 704-7651

HENDERSONVILLE CRIME STOPPERS

Anonymous Tip Line.....(615) 594-4113 or
 P3 Tips Mobile Application for electronic submissions.
 Cash Rewards up to \$1,000 for information
www.hendersonvillecrimestoppers.com

**HENDERSONVILLE
 CRIME STOPPERS
 PARTNERSHIP**



TENNESSEE VICTIM'S BILL OF RIGHTS

CRIME Victims have:

- The **RIGHT** to confer with the prosecutor about their case.
- The **RIGHT** to be free from harassment, intimidation and abuse throughout the criminal justice system.
- The **RIGHT** to be at all proceedings when the defendant has the right to be present.
- The **RIGHT** to be heard, when relevant, at all critical stages of the criminal justice process as defined by the General Assembly.
- The **RIGHT** to be informed of all proceedings, and of the release, transfer or escape of the accused or convicted person.
- The **RIGHT** to a speedy trial or disposition and a prompt and final conclusion of the case after the conviction or sentence.
- The **RIGHT** to restitution from the offender.
- The **RIGHT** to know about each of these established rights.

TCA 40-38-101: The General Assembly finds and declares that victims and witnesses shall have certain rights in this state and that they shall be made aware of these rights.

TCA 40-38-111: If a law enforcement officer obtains an arrest warrant on behalf of a victim, the agency employing the officer shall notify the victim of the victims rights and shall notify the victim of the first court date at which the defendant will be required to appear.

CRIME PREVENTION TIPS

- Do not leave items of value in plain sight in your vehicle. Secure these items in your trunk and always lock your doors. Park in a well lit area.
- Never carry your social security card in your wallet.
- Never take all your credit cards with you.
- Keep serial numbers for your valuable property, firearms, and electronics. This will assist in returning the property to you if it is stolen.
- Do not leave your keys in your vehicle or leave your vehicle running and unattended.

FOLLOW US



Update: 02/2021

CITIZENS INFORMATION NOTICE

HENDERSONVILLE POLICE DEPARTMENT

3 Executive Park Drive, Hendersonville, TN 37075
 Emergency: 911 Non-Emergency: (615) 451-3838

Reporting Officer's Name:		CC #:
Incident / Case Number:	Date:	Time:

☐

A report of your incident has been completed, to get a copy, allow up to three business days after the completion of the report and then either come by the police department in person or contact records division at (615) 264-5330.

☐

A report of your incident has not been completed; call (615) 451-3838 if circumstances have changed and a report is now required.

Procedural Steps Involved in a Criminal Prosecution

Criminal prosecution governs the arrest, charging, and trial of accused criminals; and the sentencing of those convicted (found guilty of a crime). It also regulates the convicted person's possible appeal for review of the trial court's decision. Procedural steps may include any or all of the following: issuance of a warrant, preliminary hearing, investigation by a grand jury, indictment or presentment, and trial and verdict.

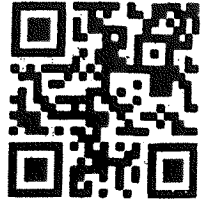
For additional information, contact the office of the Sumner County District Attorney at: (615) 451-5810.

ADDITIONAL HELPFUL INFORMATION

For additional information or instructions on how to obtain a crash or incident report visit or scan:

www.hvillepd.org

- Crash Reports
- Records Request
- Background Checks
- Alarm Permits
- CodeRED Alerts



Frequently Used HPD Telephone Numbers

Call 911 if you are calling about a police, fire, or medical emergency. To report a non-emergency call: (615) 451-3838.

Police Dispatcher	(615) 451-3838
Main Hendersonville PD Line	(615) 822-1111
Administrative Offices	(615) 264-5304
Records Division	(615) 264-5330
Criminal Investigations	(615) 264-5303
Training Division	(615) 590-2677
Animal Control	(615) 264-5355

OTHER AREA LAW ENFORCEMENT AGENCIES

Sumner County E.C.C.	(615) 451-3838
Sumner County Sheriff's Dept.	(615) 452-2616
Sumner County E.M.S. (office)	(615) 451-0429
Gallatin Police	(615) 452-1313
Goodlettsville Police	(615) 859-3405
White House Police	(615) 672-4903
Metro Nashville Police	(615) 862-8600
Davidson County Sheriff's	(615) 862-8170
Tennessee Highway Patrol	(615) 741-2060

HELPLINES

Child Abuse Hotline	(800) 422-4453
Poison Control Center	(800) 222-1222
Substance Abuse Helpline	(800) 662-4357
Domestic Violence Hotline	(800) 799-7233
Sexual Assault Center	(888) 811-7473
Mobile Crisis	(800) 704-2651

AREA HOSPITALS

Hendersonville Medical Center	(615) 338-1000
Sumner Regional Medical Center	(615) 328-8888
Skyline Hospital	(615) 769-2000
Vanderbilt Hospital	(615) 322-5000
Vanderbilt Children's Hospital	(615) 936-1000
St. Thomas Midtown	(615) 284-5288

VICTIMS OF DOMESTIC or SEXUAL ASSAULT

HOMESAFE (24 hrs):

(615) 452-4315

- No Charge for Shelter and Transportation
- Española seguridad en el hogar

(615) 969-3260

Legal Aid Society:

(615) 451-1880

- 650 N. Water, Gallatin, TN 37066 (office)
- Free legal help to those with low income

Sexual Assault Center:

(615) 259-9055

- 24 Hour Support Line (866) 811-7473
- or www.sacenter.org to chat or email with an advocate

TN Coalition to End Domestic and Sexual Violence:

(800) 289-9018 or (615) 386-9406

National Domestic Violence Hotline:

(800) 799-7233

Domestic Violence Intervention Center:

(615) 255-0711

- They can give you advice on how to proceed and let you know your options going forward.

TN Career Center at Gallatin:

(615) 451-5800

United Way of Sumner County

211

WHEN CHILDREN ARE INVOLVED

Department of Human Services

(615) 451-5814

Child Abuse reporting Hotline:

(800) 422-4453

Substance Abuse Helpline:

(800) 662-4357

Gallatin Child Support Office:

(615) 451-5829

TO FILE FOR AN ORDER OF PROTECTION

In Sumner County, file for an Order of Protection at the Judicial Commissioner's Office located at the Sumner County Jail. You may seek an Officer's help in order to start this process.

Location: 117 West Smith Street, Gallatin, TN 37066

Phone Number: (615) 451-6029

HELP SOLVE CRIME

Your police department needs your help in solving crimes. If you have any information about a crime, call the police department at (615) 451-3838 and report the information. Our community becomes a safer place when we work together.

IDENTITY THEFT

If you are receiving this notice, you may have been the unfortunate victim of a crime or perhaps you lost your wallet or misplaced your purse. In any event, your credit cards, checks and perhaps even your identity may have been compromised. Below you will find several key ways to protect yourself from further victimization due to identity theft or fraud.

- Contact your credit card companies.
- Contact one of the three major credit reporting bureaus. They are as follows:

TransUnion: (800) 680-7289

Equifax: (800) 525-6285

Experian: (800) 397-3742

Once one of the credit reporting bureaus has received the information, it will automatically be sent to the others.

- Contact the Federal Trade Commission (FTC) at 1-877-FTC-HELP.

- Contact your bank and let them know if any checks have been stolen and their respective numbers.

- Once you have completed the process, you should check your credit report at least on an annual basis. Go to: www.annualcreditreport.com for more specific instructions.

INTERNET CRIME

Internet Crime is an ever increasing problem in our society. Should you become a victim of or have information on an internet crime, please make a report with The Internet Crime Complaint Center (IC3).

To file an internet crime complaint, visit the IC3 website at www.ic3.gov.

WERE HIRING

For information on becoming a Hendersonville Police Officer visit www.hvilletn.org or call (615) 264-5314